



Jo Haberstok

Membership Chair

Jo Haberstok is a communications and quality consultant, creative and technical writer, editor, and author. She has worked in the retail, banking and restaurant industries, as well as for several Hanford companies, where she gained valuable experience in the fields of operations, maintenance, quality, procedures, training, technical writing/editing, and more.

Her articles have been published in the *Journal for Participation and Quality*, National Management Association Chapter newsletters, *West Pasco Living*, and Columbia Basin ASQ newsletters. She has presented educational and poster sessions at national conferences of the Association for Quality and Participation (AQP), which merged with ASQ in 2003. She has developed and implemented business, budget, communications, training, and quality plans.

Jo has been an ASQ member for over two decades. She served as a regional, preliminary, and national judge for ASQ's International Team Excellence Awards program for many years and has also served as a technical reviewer for ASQ's World Conference on Quality and Improvement (WCQI) workshop/educational session proposals.

Within Columbia Basin ASQ, Jo has previously served in the roles of Chair (2018-2020), Vice Chair, Secretary, Programs Chair, Publicity Char, Nominations Chair and Voice of the Customer Chair. She has also served as a Washington State Quality Award Examiner.